

## **The Pacific Club – Service Animal Policy**

Pets and live animals are not permitted at the Pacific Club except (1) if the animal is a service animal under the Americans with Disabilities Act of 1990 (the “ADA”) or (2) with the consent of the Board of Governors.

As a private club, the Club is specifically exempt from the ADA and is not legally required to allow service animals on its premises. Nevertheless, to accommodate the needs of our members and guests with disabilities as fully as possible, the Club welcomes service animals onto the Club’s premises, subject to the guidelines detailed below.

The Club will voluntarily follow the ADA regulations promulgated by the U.S. Department of Justice with respect to service animals. The Board of Governors and the Club’s General Manager reserve the right to modify or terminate this policy at any time, and retain ultimate discretion to determine whether a particular animal is permitted on the Club’s premises. Questions regarding this policy should be directed to the Club’s General Manager.

**What is a service animal?** A service animal is any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. Other species of animals, whether wild or domestic, trained or untrained, are not service animals for the purposes of this definition. The work or tasks performed by a service animal must be directly related to the individual’s disability. The crime deterrent effects of an animal’s presence or the provision of emotional support, well-being, comfort, or companionship do *not* constitute work or tasks for the purposes of this definition.

**Can Club staff ask me about my service animal?** Yes. The Club’s staff is permitted to ask (1) if the animal is a service animal required because of a disability, and (2) what work or task has the animal been trained to perform. If the owner of the animal asserts it is a service animal, the responses to these questions will be reported to the General Manager for further action.

**Can Club staff ask me to remove my animal from the premises?** Yes. The Club’s staff may ask any member or guest to remove from the premises (a) any animal that is not a service animal, and (b) any service animal that is (i) out of control and the owner has not taken effective action to control it, or (ii) not housebroken.

**Are there rules about how to handle my service animal?** Yes. The service animal must be under your control at all times. This means that it shall have a harness, leash, or other tether on at all times. If you are unable to use such a device because of your disability, or because that device would interfere with the service animal’s ability to perform its work or tasks, then the service animal must be otherwise within your control, such as through voice control, signals, or other effective means. The responsibility for a

service animal while at the Club shall be with the animal's owner. The Club is *not* responsible for the care or supervision of a service animal.

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If you have questions regarding this policy, please speak to the Club's General Manager. As stated above, the Board of Governors and the Club's General Manager reserve the right to modify or terminate this policy at any time, and retain ultimate discretion to determine whether a particular service animal is permitted on the Club's premises.

*The Pacific Club – Service Animal Policy – Effective October 30, 2014*